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### BEFORE THE POSTAL REGULATORY COMMISSION WASHINGTON, D.C. 20268–0001

ANNUAL COMPLIANCE REVIEW, 2022

Docket No. ACR2022

## RESPONSES OF THE UNITED STATES POSTAL SERVICE TO QUESTIONS 1-5 OF CHAIRMAN'S INFORMATION REQUEST NO. 9

The United States Postal Service hereby provides its responses to the abovelisted questions of Chairman's Information Request No. 9, issued on February 1, 2023. Each question is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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1. Please provide the Operating Plans for each Processing Center with a 3-Digit assignment for mail processing operations in Fiscal Year (FY) 2022; provide the plans in PDF format.

#### **RESPONSE:**

Please refer to the PDF containing the Operating Plans for each mail processing facility in FY 2022 filed under seal in USPS-FY22-NP38. The times denote the clearance time for the given operational category. A dash signifies that the facility does not process that particular operational category. References are to operational days, which begin at 07:00 and end at 07:00 the following calendar day.

- 2. If the Postal Service is unable to provide the complete version of the Operating Plans for the sites referenced in question 1., then for each facility please at least provide the Critical Entry Times (CET) and Cutoff Time (CT) for all Letter Operations that are critical to the determination of Service Standards. Please include the specific operations listed below as well as any other critical operations.
  - a. 010 Hand Cancellations
  - b. 012 Machine Cancellations
  - c. 015 Advance Facer Cancellations
  - d. 030 Manual Letter Outgoing Primary
  - e. 040 Manual Letter Outgoing Secondary
  - f. 271 Delivery Bar Code Sorter (DBCS)/Delivery Barcode Input/Output Subsystem (DIOSS) Outgoing Primary
  - g. 821 DBCS/DIOSS/Mail Processing Bar Code Sorter (MPBCS) Outgoing Primary
  - h. 825 DBCS/DIOSS/MPBCS Incoming Primary
  - i. 826 DBCS/DIOSS/MPBCS Incoming Secondary
  - j. 891 DBCS/DIOSS/MPBCS Outgoing Primary
  - k. 892 DBCS/DIOSS/MPBCS Outgoing Secondary
  - I. 895 DBCS/DIOSS/MPBCS Incoming Primary
  - m. 896 DBCS/DIOSS/MPBCS Incoming Secondary
  - n. 912 DBCS/DIOSS/MPBCS Delivery Point Sequence (DPS) 1st Pass
  - o. 913 DBCS/DIOSS/MPBCS DPS 2<sup>nd</sup> Pass

#### **RESPONSE:**

Not applicable.

- 3. If you are unable to provide the complete version of the Operating Plans for these sites, for each facility please at least provide the CET and CT for all Flat Operations that are critical to the determination of Service Standards. Please include the specific operations listed below, as well as any other critical operations.
  - a. 016 Flat Cancellations
  - b. 060 Manual Flat Outgoing Primary
  - c. 070 Manual Flat Outgoing Secondary
  - d. 170 Manual Flat Incoming Primary
  - e. 331/461 Automated Flats Sorting Machine (AFSM) 100 Outgoing Primary
  - f. 332/462 AFSM 100 Outgoing Secondary
  - g. 334/465 AFSM 100 Incoming Primary
  - h. 335/466 AFSM 100 Incoming Secondary
  - i. 411 Upgraded Flats Sorting Machine (UFSM) 1000 Outgoing Primary
  - j. 412 UFSM 1000 Outgoing Secondary
  - k. 415 UFSM 1000 Incoming Primary
  - I. 416 UFSM 1000 Incoming Secondary

#### **RESPONSE:**

Not applicable.

- 4. Please provide a narrative description and timeline for how collection mail that originates and destinates in the same 3-Digit ZIP Code was processed in FY 2022. Please include in the narrative:
  - a. A description of how the operating windows for the cancellation, outgoing primary, incoming primary, and incoming secondary operations impact the timeline for when collection mail is processed and how quickly it is prepared for dispatch.
  - b. Information about what time collection mail is ready to be processed in each of these operations and what time the runs generally are started, including responses to the specific questions listed below:
    - i. What time does collection mail need to arrive at an Origin Sectional Center Facility (SCF) to be processed in the cancellation operation on the day it is collected?
    - ii. Please provide the percentage of collection mail that was transported to its Origin SCF in time to be processed in the cancellation operation on the same day in FY 2022? If this information is not available, please explain why.
    - iii. Please describe the operational impediments to overnight delivery of collection mail where the Origin 3-Digit ZIP Code is the same as the Destination 3-Digit ZIP Code.

#### **RESPONSE:**

a. Clearance time for the cancellation operation is determined by the collection mail volume arrival profile; the cancellation operation cannot finish until all collection volume has been received. The outgoing primary operation typically finishes no later than an hour after the cancellation operation has ended. The outgoing primary operation must finish at least 30 minutes prior to the first plant-to-plant dispatch of value (DOV), i.e. the latest trip when mail can be dispatched from the originating facility and arrive at the destinating facility in

time to achieve the service standard. Some sites require more or less time for dock transfer or time between two operating windows. Incoming primary is typically processed after outgoing primary and finishes once all the volume from inbound trips has been processed. Incoming secondary processing differs depending on whether it is carrier-route or Delivery Point Sequencing (DPS). Carrier-route processing cannot begin until incoming primary has finished. DPS is a two-pass process; first pass may begin concurrently with incoming primary, while second pass may not begin until incoming primary processing has finished. The clearance time for incoming secondary is determined by the DOV of the delivery units served; this is typically 30 minutes prior to DOV.

- b. i. In general, collection mail needs to arrive 30 minutes prior to the clearance time of the cancellation operation. Some sites may need more or less dock transfer time.
  - ii. The Postal Service is unable to quantify the percentage of collection mail that was transported to its Origin SCF in time to be processed in the cancellation operation on the same day. Comprehensive piece-level data on collection mail is not available prior to being processed on a machine.
  - iii. One factor impeding overnight delivery of collection mail is that not all 3digit zip codes are processed in the same site for originating and destinating

processing. In addition, overnight delivery would necessitate that all DPS sort programs continue to run until after outgoing processing has finished. This would require more total machines, and the machines would be underutilized for much of the operational day.

- Please refer to following tables which contain a list of 248 facilities that had 3-Digit ZIP Code letter assignments in FY 2010 but did not have 3-Digit ZIP Code letter assignments in FY 2022.<sup>1</sup> Please provide a list of mail processing equipment at each facility at the end of FY 2022 and answer the following questions for each facility:
  - a. Was this facility used for letter mail processing operations in FY 2022?
  - b. Was this facility used for transportation operations in FY 2022?
  - c. Was this facility used for delivery operations in FY 2022?
  - d. Was this facility used for retail operations in FY 2022?
  - e. Does the Postal Service currently own or lease this property?
  - f. If this facility was sold, when did the Postal Service sell it and for how much was it sold for?
  - g. If this facility was leased, when did the lease end?
  - h. If the facility is still operational, what mail processing equipment is currently at the facility?

<sup>&</sup>lt;sup>1</sup> See Docket No. N2012-1, Library Reference USPS-LR-N2012-1/16, December 5, 2011, Excel file "16\_ZipAssignment\_LogicNet.xls;" tab "OD-PlantToCustRpt;" Responses of the United States Postal Service to Questions 1-6 of Chairman's Information Request No. 1, January 10, 2023, question 3, Excel file "3-Digit Destinating Matrix.xlsx."

SPRINGFIELD, MA	LYNCHBURG, VA	ANNISTON, AL	KOKOMO, IN
MIDDLESEX ESSEX, MA		DOTHAN, AL	MUNCIE, IN
NORTHWEST BOS, MA	MARTINSBURG, WV	EVERGREEN, AL	BLOOMINGTON, IN
CAPE COD, MA	HUNTINGTON, WV	MERIDIAN, MS	TERRE HAUTE, IN
PORTSMOUTH, NH	BECKLEY, WV	JOHNSON CITY, TN	LAFAYETTE, IN
SOUTHERN CONN, CT	WHEELING, WV	JACKSON, TN	FLINT, MI
STAMFORD, CT	PARKERSBURG, WV	GRENADA, MS	SAGINAW, MI
MONMOUTH, NJ	CLARKSBURG, WV	TUPELO, MS	KALAMAZOO, MI
KILMER, NJ	PETERSBURG, WV	HATTIESBURG, MS	JACKSON, MI
STATEN ISLAND, NY	KINSTON, NC	GULFPORT, MS	IRON MOUNTAIN, MI
BRONX, NY	HICKORY, NC	LONDON, KY	FORT DODGE, IA
QUEENS, NY	ASHEVILLE, NC	ASHLAND, KY	CRESTON, IA
MID HUDSON, NY	FLORENCE, SC	CAMPTON, KY	SIOUX CITY, IA
PLATTSBURGH, NY	SAVANNAH, GA	PIKEVILLE, KY	CARROLL, IA
UTICA, NY	SWAINSBORO, GA	HAZARD, KY	DUBUQUE, IA
BINGHAMTON, NY	ATHENS, GA	PADUCAH, KY	DECORAH, IA
GREENSBURG, PA	WAYCROSS, GA	BOWLING GREEN, KY	BURLINGTON, IA
NEW CASTLE, PA	VALDOSTA, GA	OWENSBORO, KY	PORTAGE, WI
ERIE, PA	ALBANY, GA	SOMERSET, KY	WAUSAU, WI
ALTOONA, PA	COLUMBUS, GA	ELIZABETHTOWN, KY	LA CROSSE, WI
WILLIAMSPORT, PA	DAYTONA BEACH, FL	TOLEDO, OH	EAU CLAIRE, WI
LANCASTER, PA	PANAMA CITY, FL	ZANESVILLE, OH	SPOONER, WI
READING, PA	GAINESVILLE, FL	STEUBENVILLE, OH	OSHKOSH, WI
SCRANTON, PA	MID FLORIDA, FL	AKRON, OH	DULUTH, MN
SOUTHEASTERN, PA	SOUTH FLORIDA, FL	YOUNGSTOWN, OH	ROCHESTER, MN
CUMBERLAND, MD	FT LAUDERDALE, FL	CANTON, OH	MANKATO, MN
FREDERICK, MD	ST PETERSBURG, FL	MANSFIELD, OH	WILLMAR, MN
CULPEPER, VA	LAKELAND, FL	CHILLICOTHE, OH	ST CLOUD, MN
FARMVILLE, VA	TUSCALOOSA, AL	ATHENS, OH	BEMIDJI, MN
BRISTOL, VA	HUNTSVILLE, AL	SOUTH BEND, IN	GRAND FORKS, ND

DAKOTA CENTRAL, SD	SALINA, KS	PALESTINE, TX	LAS VEGAS, NM
ABERDEEN, SD	INDEPENDENCE, KS	LUFKIN, TX	SOCORRO, NM
PIERRE, SD	HUTCHINSON, KS	WICHITA FALLS, TX	TRUTH OR CONS, NM
MOBRIDGE, SD	HAYS, KS	WACO, TX	LAS CRUCES, NM
RAPID CITY, SD	COLBY, KS	BEAUMONT, TX	CLOVIS, NM
DEVILS LAKE, ND	DODGE CITY, KS	BRYAN, TX	ROSWELL, NM
JAMESTOWN, ND	LIBERAL, KS	VICTORIA, TX	ALAMOGORDO, NM
MINOT, ND	LINCOLN, NE	ALAMOSA, CO	TUCUMCARI, NM
WOLF POINT, MT	NORFOLK, NE	SALIDA, CO	ELY, NV
MILES CITY, MT	GRAND ISLAND, NE	DURANGO, CO	ELKO, NV
GREAT FALLS, MT	MC COOK, NE	GLENWOOD SPRINGS, CO	PASADENA, CA
HAVRE, MT	VALENTINE, NE	WHEATLAND, WY	INDUSTRY, CA
HELENA, MT	ALLIANCE, NE	RAWLINS, WY	MIDWAY, CA
BUTTE, MT	HOUMA, LA	WORLAND, WY	MORENO VALLEY, CA
KALISPELL, MT	LAFAYETTE, LA	RIVERTON, WY	ANAHEIM, CA
FOX VALLEY, IL	MONROE, LA	GILLETTE, WY	OXNARD, CA
CARDISS COLLINS, IL	ALEXANDRIA, LA	SHERIDAN, WY	SALINAS, CA
KANKAKEE, IL	PINE BLUFF, AR	ROCK SPRINGS, WY	NORTH BAY, CA
ROCKFORD, IL	CAMDEN, AR	POCATELLO, ID	STOCKTON, CA
BLOOMINGTON, IL	TEXARKANA, TX	TWIN FALLS, ID	EUREKA, CA
QUINCY, IL	HOT SPRINGS NTL PK, AR	LEWISTON, ID	MARYSVILLE, CA
EFFINGHAM, IL	JONESBORO, AR	PROVO, UT	REDDING, CA
CENTRALIA, IL	BATESVILLE, AR	EAST VALLEY, AZ	BARRIGADA, GU
CARBONDALE, IL	HARRISON, AR	NORTH VALLEY, AZ	SUNSET, OR
CAPE GIRARDEAU, MO	RUSSELLVILLE, AR	GLOBE, AZ	MOUNT HOOD, OR
ST JOSEPH, MO	FT SMITH, AR	SHOW LOW, AZ	SALEM, OR
CHILLICOTHE, MO	WOODWARD, OK	FLAGSTAFF, AZ	BEND, OR
HARRISONVILLE, MO	MCALESTER, OK	PRESCOTT, AZ	PENDLETON, OR
TOPEKA, KS	POTEAU, OK	KINGMAN, AZ	KENT, WA
FT SCOTT, KS	EAST TEXAS, TX	GALLUP, NM	EVERETT, WA
			SOUTH SOUND DDC, W
			OLYMPIA, WA
			WENATCHEE, WA
			PASCO, WA
			FAIRBANKS, AK
			JUNEAU, AK
			KETCHIKAN, AK

## **RESPONSE:**

Please refer to the pdf file associated with this response that is provided under seal as part of USPS-FY22-NP38.